

Participating practices

Name: Optegra Eye Hospital Surrey

Address: 10 Alan Turing Road, The Surrey Research Park, Guildford. GU2 7YF

Reception telephone: 01483 903004/5

Name: Specsavers Guildford

Address: 23 Friary Street, Guildford. GU1 4EH

Reception telephone: 01483 452 225

Name: The Eye Academy

Address: 45 The High Street, Guildford. GU1 3DY

Reception telephone: 01483 577957

Name: I Spy Opticians

Address: 67 High Street, Godalming, Surrey. GU7 1AW

Reception telephone: 01483 414168

Name: Boots Opticians (D&A)

Address: 33 High Street, Godalming, Surrey. GU7 1AU

Reception telephone: 01483 425087

Name: Chandlers Godalming

Address: 40 High Street, Godalming, Surrey. GU7 1DY

Reception telephone: 01483 418020

Name: Specsavers Farnham

Address: 199 West St, Farnham GU9 7HH

Reception telephone: 01252 727737

Name: Boots Opticians

Address: Stocklund Square, 170 High Street, Cranleigh, Surrey. GU6 8RG

Reception telephone: 01483 276994

Name: Mathesons Optometrists

Address: 3 Victoria Terrace, Crossways Road, Grayshott. GU26 6HF

Reception telephone: 01428 606069

Name: Chandlers Haslemere

Address: 2 Charter Walk, West Street, Haslemere. GU27 2AD

Reception telephone: 01428 652512

Name: Leightons Haslemere

Address: 37 Wey Hill, Haslemere. GU27 1BZ

Reception telephone: 01252 823436



Minor Eye Problems?



If you have a recent problem with your eyes – such as sore eyes, red eyes or visual disturbance – you can be assessed and treated by your local Acute Community Eyecare Services (ACES).

This is a free NHS service available from a number of local opticians. See inside for more information of what conditions are covered and how to book an appointment.

What is a Minor Eye Condition?

Conditions that can be seen under the ACES service include:

- Red eye or eyelids
- Dry eye, or gritty and uncomfortable eyes
- Irritation and inflammation of the eye
- Significant recent sticky discharge from the eye or watery eye
- Recently occurring flashes or floaters
- Ingrowing eyelashes
- Recent and sudden reduced vision
- Foreign body in the eye
- Eye pain
- Excessive tears

Please note, this is not a sight test

If you have a major eye condition that is being regularly monitored by your optometrist or hospital eye service, this will not be covered by this service; for example, cataracts, diabetic retinopathy or glaucoma.

Where should I go?

Registered optometry practices (opticians) offering the service are listed on the back of this leaflet. An appointment will normally be required, so telephone first. Appointments are available during normal working hours and some practices offer appointments at weekends. Not all practices have an optometrist available every day, but if they don't, they will be able to find you an alternative

appointment nearby.

Who is this service for?

If you are registered with a local GP you can use this free service. It is for people of all ages – adults and children. Children under 16 years must be accompanied to their appointment with a parent/guardian.

How do I book an appointment with the service?

To make an appointment, call one of the opticians on the back of this leaflet. You will be asked some questions about your symptoms in order to assess how quickly you need to be seen by the service, which will be within 24 hours in urgent cases and within 2 days for routine appointments.

Please take your glasses (if you wear them) and a list of your current medication with you to the appointment. The optometrist may put drops in your eyes to enlarge your pupils in order to get a better view inside your eyes. You should not drive until the effects of these drops have worn off, which may take a few hours.

If your condition is more serious, the optometrist will book you an appointment at the hospital eye clinic. If you need a routine appointment with a hospital, the optometrist can organise this for you.

You may also be advised to make an appointment with your GP if your eye condition is related to your general health.

